

## **Glossary - What do we mean by:**

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### **Citizen**

This is someone who is protected by the laws of the country they live in because they have been born there, or lived there for some time.

### **Criteria**

These are things that you should show you can do as part of your application. This will help us to see if you should be part of the panel.

### **Data protection**

This law protects people's information that is kept on computers or in a paper file. The law means that we are not allowed to share information that you have given us about you with anyone else, unless we ask you first and you say it is ok.

If you tick this box, we will only keep and use the information that you have given us to help us run this project. We might only share your information if you become a panel member, and then it will only be shared with other panel members and staff who help to run the panel.

### **Advisory Board**

This is a group of people that come together to plan or discuss something.

### **Safeguarding of vulnerable people**

This means protecting people who are at risk from abuse or neglect.

A vulnerable person is someone who is not able to care for or protect themselves from harm. It might be because of their age, a mental or physical problem, a loss of sight or hearing, or physical or learning disabilities. It might be someone who can usually manage, but cannot because of an accident or an illness.

## **Regulating**

This means checking social services are complying with their requirements to provide safe, good quality services which are set out in law.

## **Inspecting**

This means reviewing services at both a national and local level so that the public know whether services are up to standard, suggest ways of improving services and help safeguard the interests of service users and their carers.

## **Participation Plan**

The purpose of CSSIW's Participation Plan is to tell people how they can have a say and be involved. It also tells people what CSSIW intends to do over the next year.

## **Social services**

CSSIW inspects, reviews and evaluates local authority social services. We evaluate the performance of social services in each of Wales' twenty two councils every year. This identifies progress, good practice and areas where development and improvement is required.

## **Social care**

This means care and support in Wales. The services and providers we regulate and inspect include children's homes; services for children under eight years old; domiciliary care agencies; nurses' agencies; adult placement schemes; and care homes including those providing nursing care; independent fostering agencies and voluntary adoption agencies.

## **Early years**

This relates to the support and care for children who are under 8 years. For example childminders or daycare.

## **Disclosure and Barring Service (DBS)**

All adults who supervise or care for children or vulnerable adults are required to undergo a DBS check to register any criminal offences. CSSIW requires that all regulated services are DBS checked.