

Information Sheet

Who is CSSIW?

Care and Social Services Inspectorate Wales's (CSSIW) role is to make inspections and judgments about social care, early years and social services in Wales. They do this by regulating, inspecting and reviewing, and providing professional advice to Ministers and policy makers.

CSSIW want to raise standards and promote best practice so that they can protect the interests of people who use services and their carers and tell people about quality care.

CSSIW are keen to hear from people who use services. Their inspectors spend time listening and speaking to people about their experiences and the support they are receiving.

www.cssiw.org.uk

Who is Participation Cymru?

Participation Cymru is an organisation that works to make sure you can take part in decisions about how services that you use and care about are planned and provided.

www.participationcymru.org.uk

What will the National Advisory Board do?

CSSIW has asked Participation Cymru to help bring a group of people together to have their say on how social services and the care sector can be better.

The National Advisory Board will:

- have a say in the development of CSSIW's three year plan and annual work plan
- look at the plans on a regular basis and keep track of the work undertaken to see if it is helping to improve care and social services
- suggest solutions and recommendations to the finding of CSSIW's work
- consider the findings from the Chief Inspector's Annual Report and make recommendations

Who will be on the National Advisory Board?

The National Advisory Board will provide voice and control for people with 50% representation from families, relatives, carers, service users and the voluntary sector. The other 50% will provide a voice for service providers, commissioners and partner organisations with an interest and stake in care and social services.

Membership	Number
Chief Inspector, Care and Social Services Inspectorate Wales (CSSIW)	1
Families and relatives with an interest in our work	2
People who receive services	2
Carers	2
Care Forum Wales	1
Association of Directors of Social Services Cymru	1
Voluntary Sector	2
CSSIW staff member	1
Child care or day nursery organisation	1
Older People's Commissioner	1
Children's Commissioner	1
Independent provider	1
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Why should I be part of the National Advisory Board?

This is your chance to influence CSSIW's work. Your opinions and your ideas can help make services in Wales work better. Join the National Advisory Board and get your voice heard!